



PRIVACY POLICY

Rentokil Initial is committed to protecting customer and staff privacy and adheres to the National Privacy Principles.

Our customers and staff are entitled to expect that Rentokil Initial will treat any information provided by a customer or a staff member within the terms of relevant privacy responsibilities.

We only use the information we collect about our customers to provide our services and products.

Rentokil Initial does not sell, trade or rent the personal information of our customers or staff. Furthermore, we have taken all reasonable measures to ensure that all of the customer and staff data we collect is protected against unauthorised access. Unless specifically required by law, Rentokil Initial will not disclose customer or staff information to any third parties.

Our customers and staff have the right to request information that we hold on them. If they believe that the information we hold is inaccurate or out of date, we will review and correct any such relevant information.

All customer and staff complaints relating to privacy issues will be fully investigated by our Privacy Officer and responded to.